

# ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

## Title of Invention

Script Compliance and Quality Assurance Based on Speech  
Recognition and Duration of Interaction

Application Number : 10/668678  
Confirmation Number: 1052  
First Named Applicant: Mark Pettay  
Attorney Docket Number: PAT-008D  
Art Unit: 2641  
Examiner:  
Search string: ( 6868154 or 6167255 ).pn



## US Patent Documents

**Note: Applicant is not required to submit a paper copy of cited US Patent Documents**

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
	1	6868154	2005-03-15	Stuart			
	2	6167255	2000-12-26	Kennedy, III			

## Signature

Examiner Name	Date